

Topaz Systems, Inc.
650 Cochran Street, Unit 6
Simi Valley, CA, 93065
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www.topazsystems.com
tech support: 805 520-8286
support@topazsystems.com

USB Uninstall

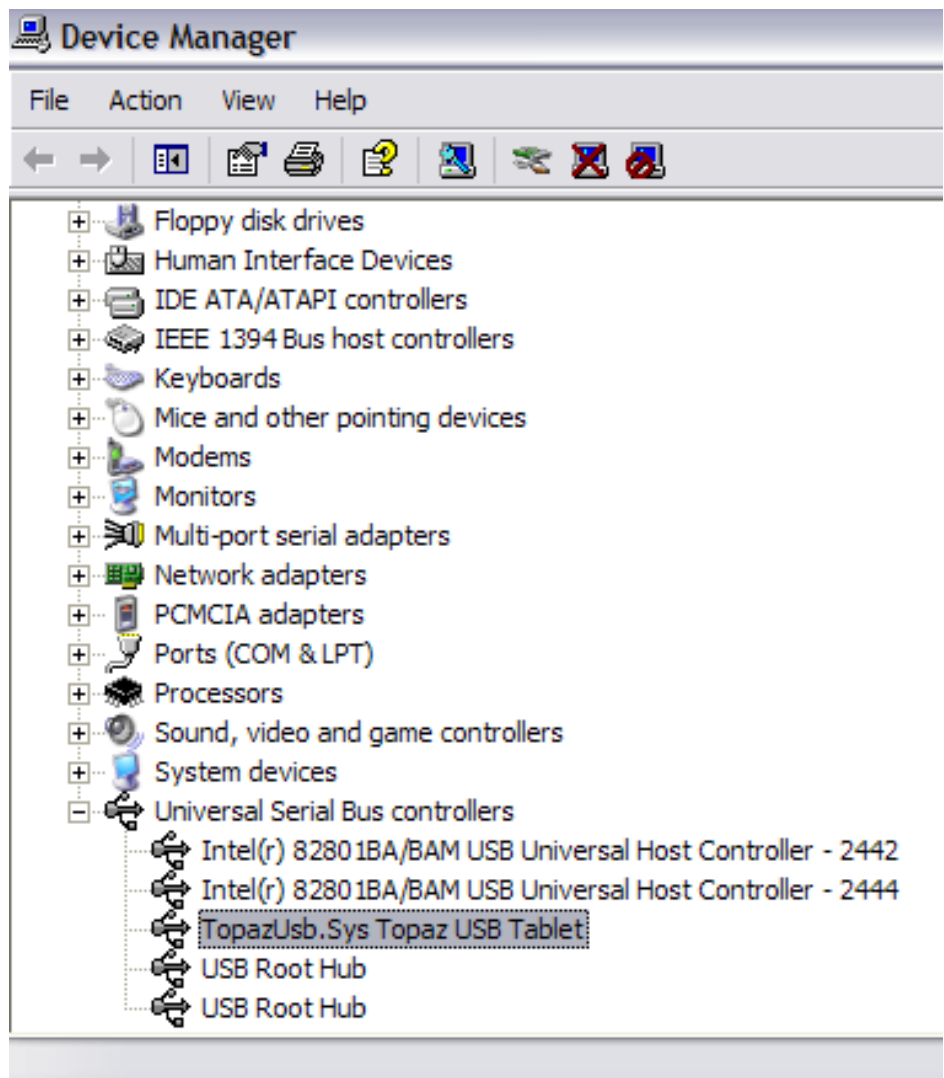
Before starting, make sure your tablet is connected to your computer. Start by opening the Device Manager.

- Click on Start...Settings...Control Panel
- Open the System icon.
- Click on the Hardware tab.
- Click on the Device Manager button.

Once the Device Manager is open, under the 'Universal Serial Bus' section, locate one of the following entries: 'TopazUsb.Sys Topaz USB Tablet' or 'Unknown Device'

First look for the entry with the yellow exclamation mark next to it. When located, move to the next step. If the 'Topaz USB.Sys Topaz USB Tablet' is there with no exclamation mark, go ahead move to the next step.

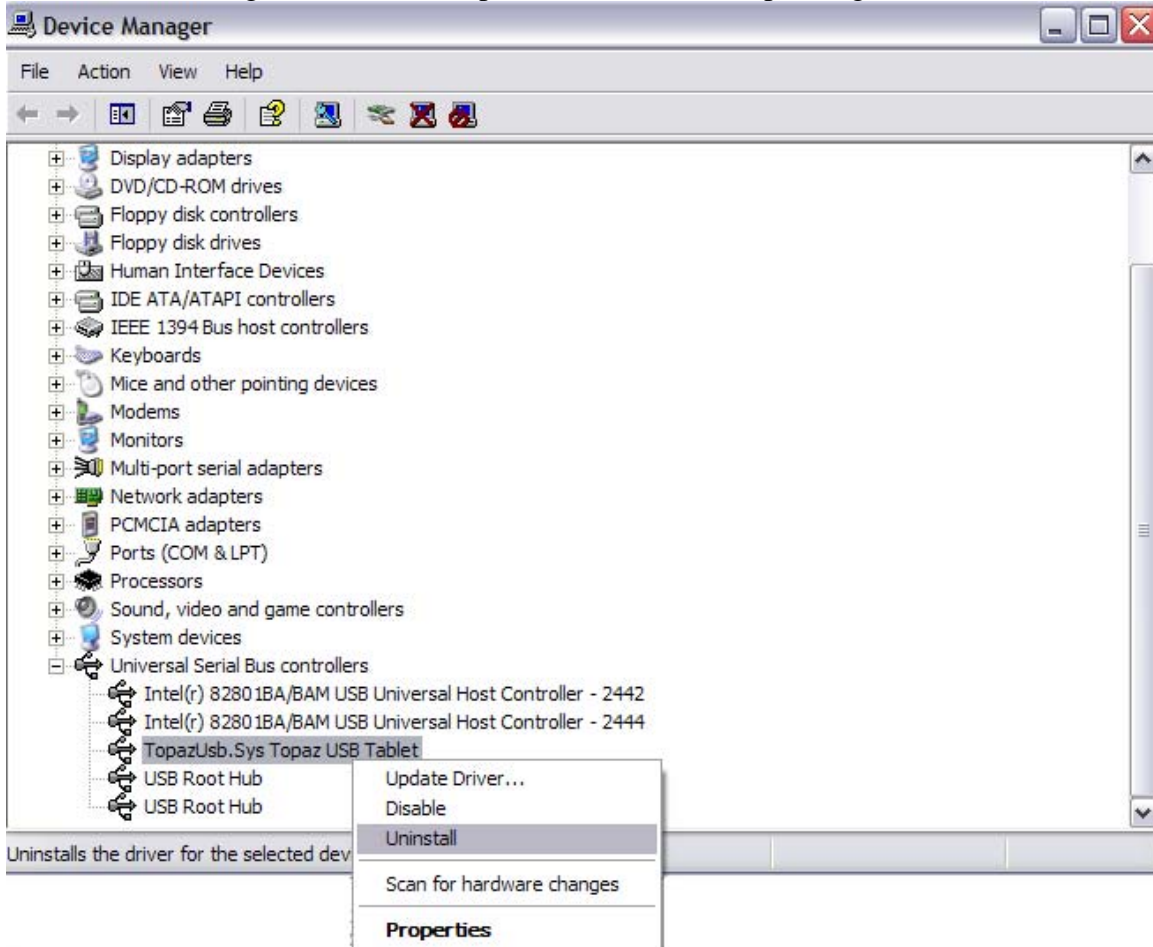
Right-click on the entry you have located (either 'TopazUsb.Sys Topaz USB Tablet' or 'Unknown Device' with the yellow exclamation mark, or the 'Topaz USB.Sys Topaz Tablet' with no exclamation mark) and choose Uninstall/Remove



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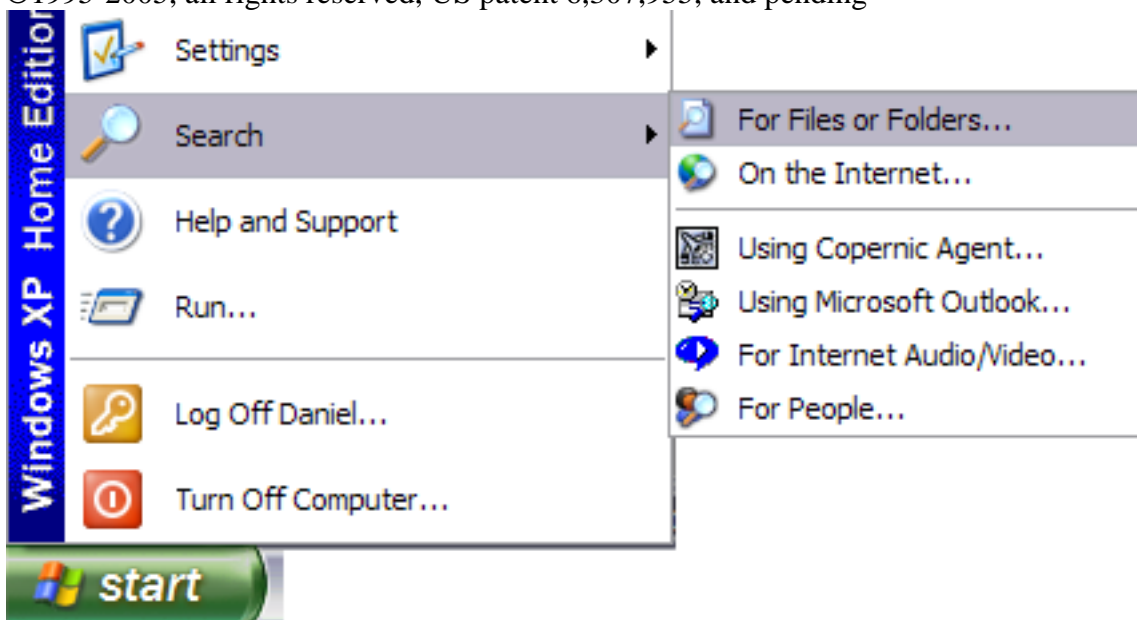
Once the tablet has been removed in Device Manager, next go to Start...Search (Find)...Files or Folders.

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Type in and search for the following (one at a time):

TopazUsb.sys

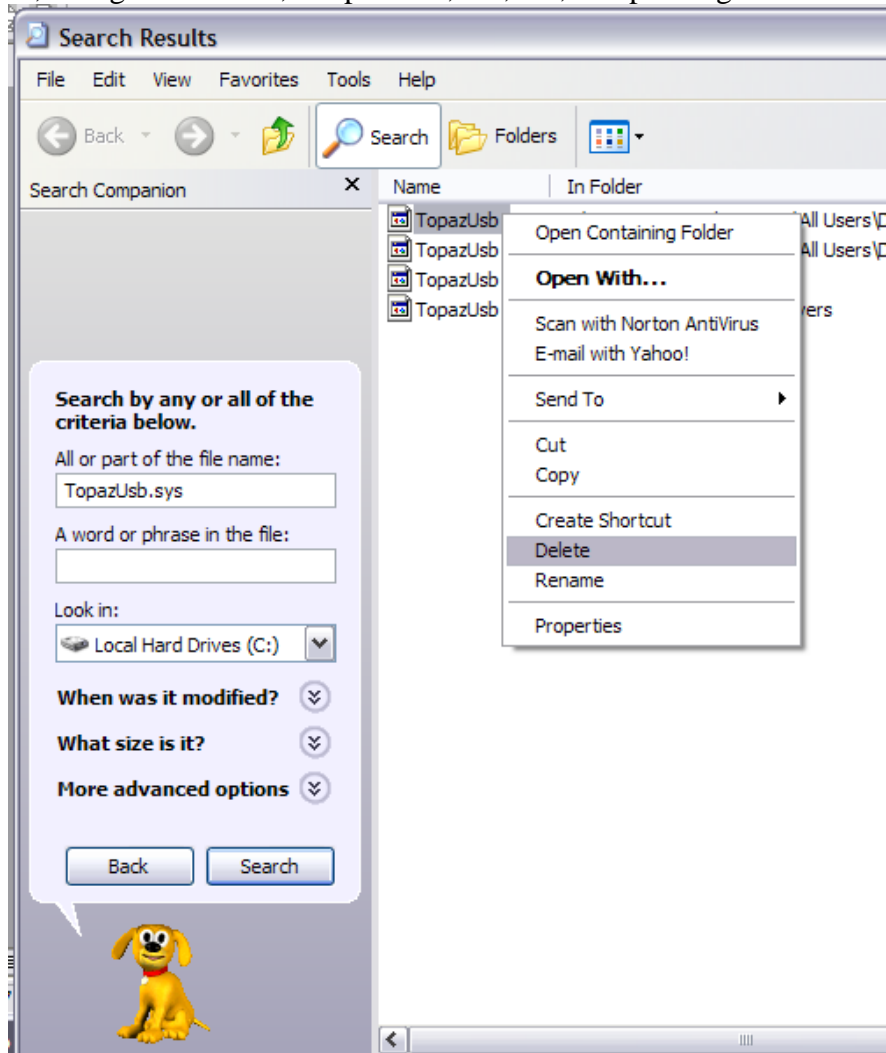
TopazUsb.inf

Right-click and delete any and all instances of these files that you find.

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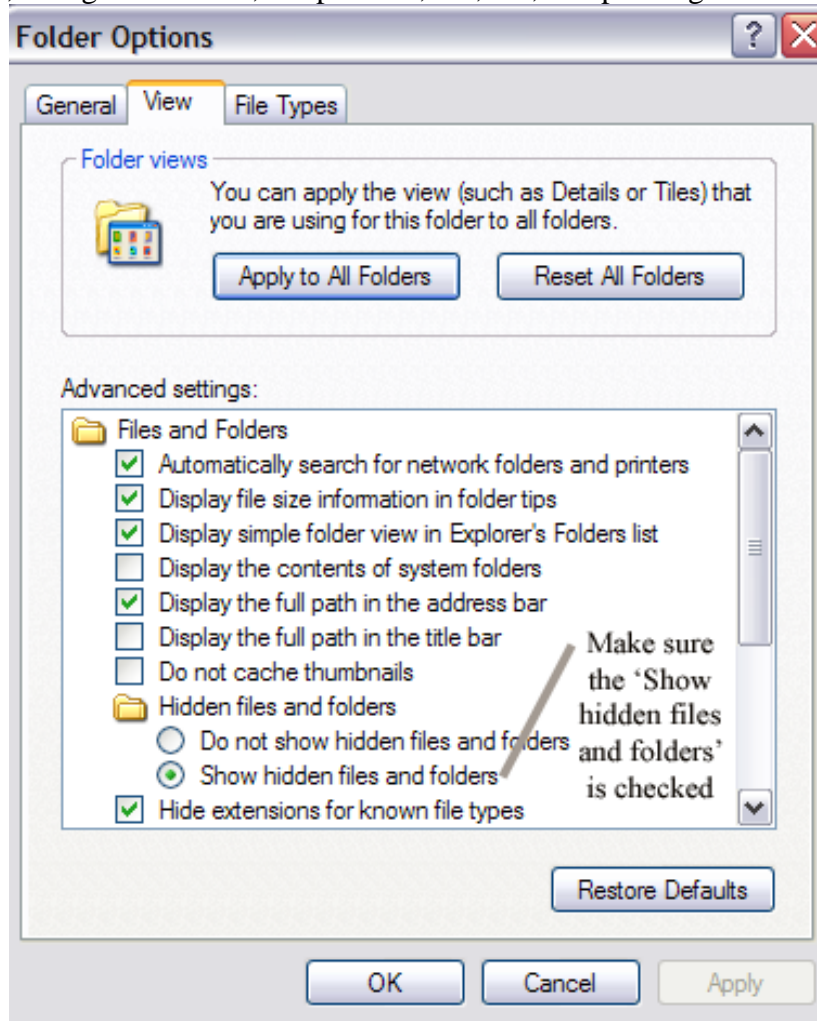


Once all of the TopazUsb.sys and TopazUsb.inf are deleted, then open the WIN\INF\ directory (if you don't see it, open any folder, go to Tools...Folder Options, and choose "Show Hidden Files and Folders")

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Delete any files in the folder in which "Topaz" starts the title (ie, TopazAuto.inf, or TopazAuto.pnf). Empty the Recycle Bin to make sure these files are gone. Once the Recycle Bin is empty, reboot the Computer. While the power is off during reboot, **UNPLUG THE TABLET** from the computer.

Now, run the latest Topaz SigPlus install from
<http://www.topazsystems.com/Software/sigplus.exe>

When reinstalling SigPlus be sure to specify USB from the Tablet Connection dialogue when asked. Do NOT plug the tablet in until reinstallation is complete.