



# Product Guide

For Topaz Bluetooth Signature Pads

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## Step 1: Pairing Instructions

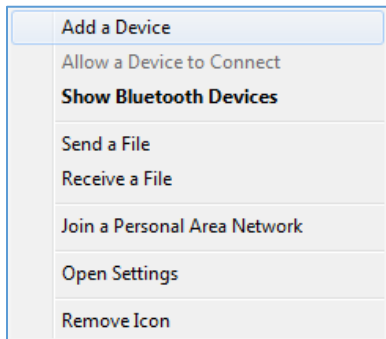
### Windows 7 Pairing

Below are the instructions to pair your Topaz Bluetooth signature pad with a Windows 7 computer.

1. **Be sure that your PC has an integrated Bluetooth adapter.** If not, we recommend purchasing a Bluetooth USB adapter for your PC. Follow the instructions provided with the Bluetooth USB adapter to set it up for use with your computer and install the adapter's software.
2. Turn on the signature pad using the switch above the pen stylus holder; the LED will turn green.
3. Click on the "Bluetooth Devices" icon (similar to the icon below) in the system tray, found in the lower right corner of the Windows toolbar.

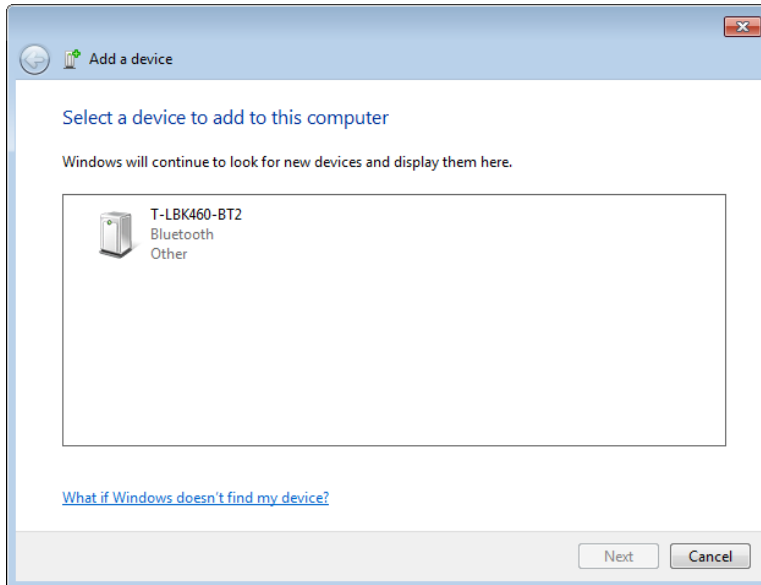


4. Select "Add a Device" from the list.

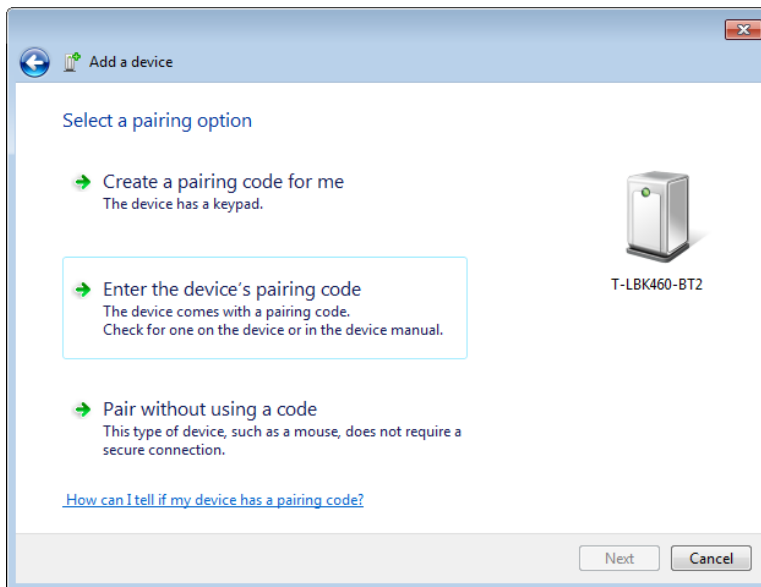


5. This will open the “Add a device” menu. Select your Topaz signature pad model from the list, and click “Next”.

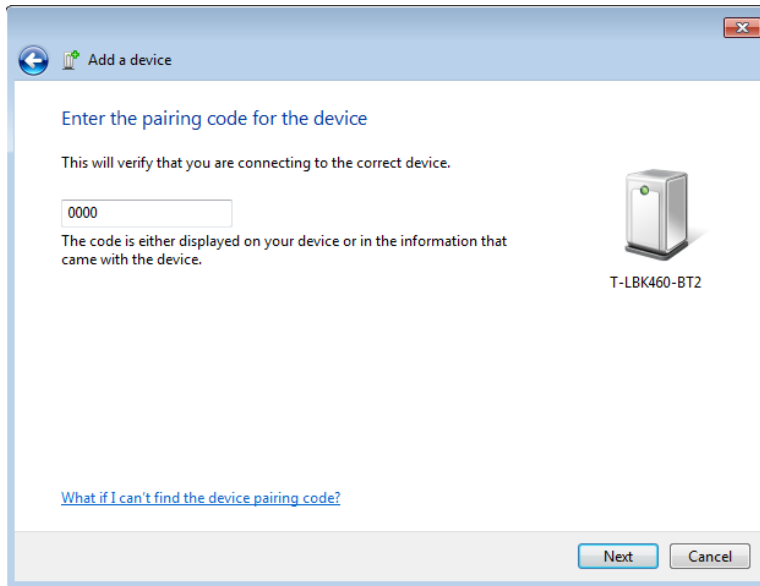
*Note: In our example, the Topaz signature pad model is “T-LBK460-BT2”. Topaz model names start with “A-BTB1”, “T-S”, “T-LBK”, or “Topaz”. Wait for devices listed as “Unknown” to update with model names.*



6. On the next screen, select the option that says “Enter the device’s pairing code”.

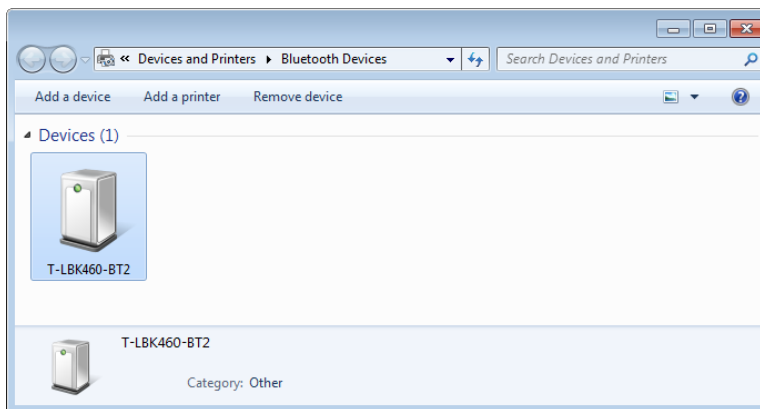


- On the next screen, enter “0000” as the Bluetooth pairing code, and click “Next”. The Topaz signature pad will be configured.

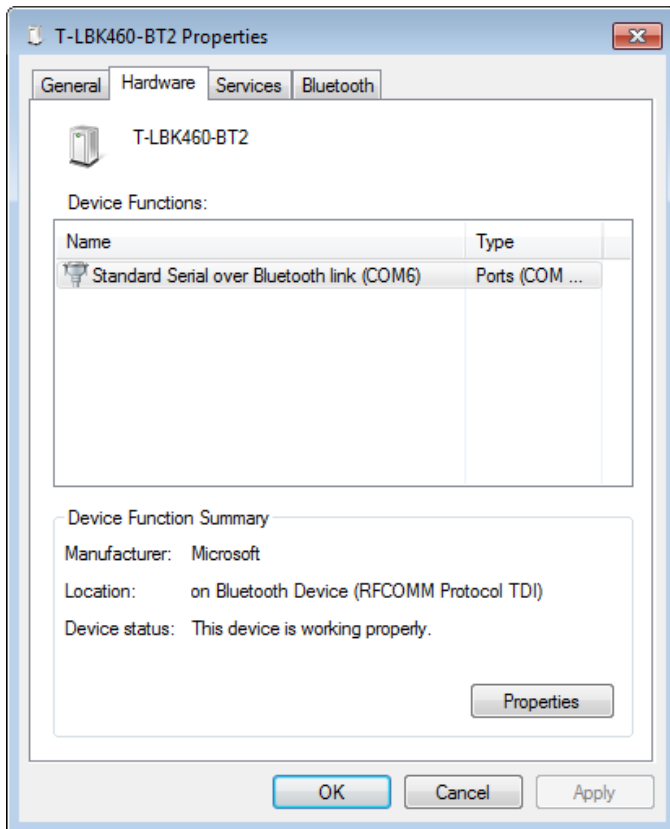


- Your Bluetooth signature pad is now paired.
- Next, we will check to see which COM port your signature pad is using. Click on the “Bluetooth Devices” icon in the Windows system tray, found in the lower-right corner of the Windows toolbar (same icon as in step 3 above).

Double click on the signature pad device (in our example, it is “T-LBK460-BT2”).



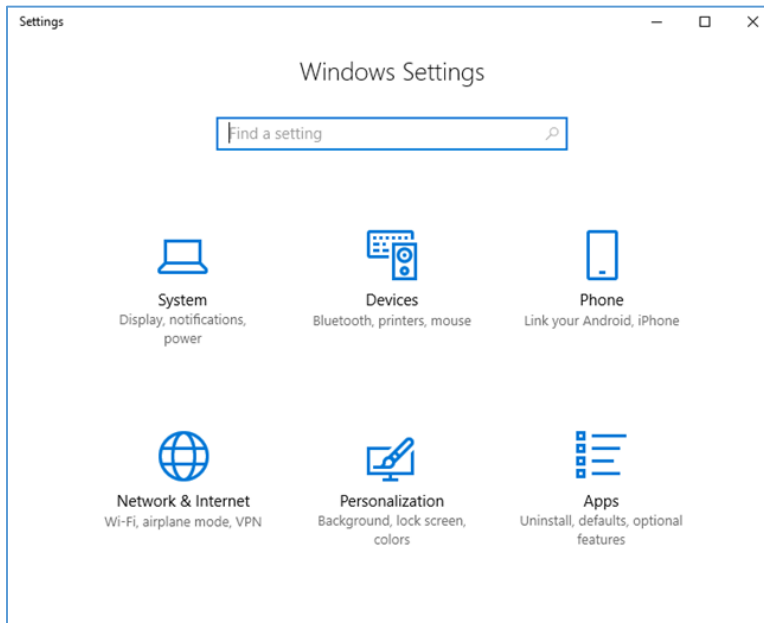
10. This will open the signature pad “Properties” menu. Click on the “Hardware” tab, and the COM port will be listed under “Device Functions”. In our example, this is “COM6”. Note this COM port number for use during the [“Installation Instructions”](#) section. Go to this section now.



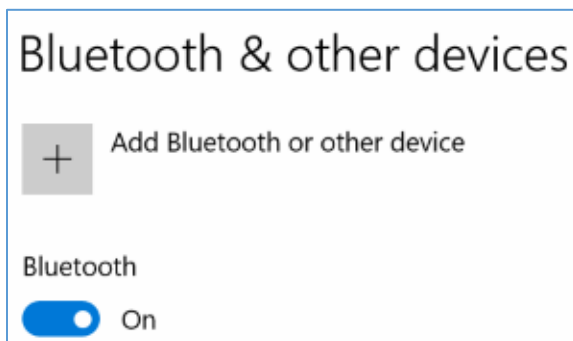
## Windows 10 Pairing

Below are the instructions to pair your Topaz Bluetooth signature pad with a Windows 10 computer.

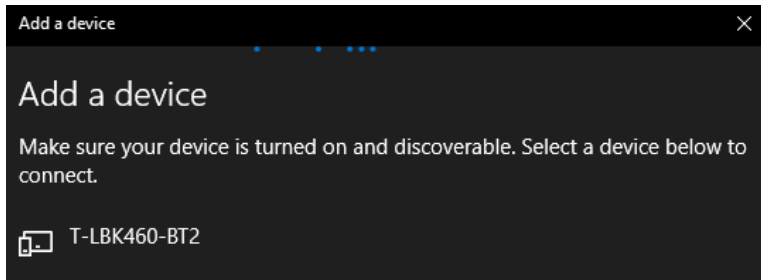
1. **Be sure that you have Bluetooth support on your PC.** If you do not, we recommend purchasing a Bluetooth USB adapter for your PC. Follow the instructions provided with the Bluetooth USB adapter to set it up for use with your computer and install the adapter’s software.
2. Turn on the signature pad using the switch above the pen stylus holder.
3. Click the “Start” icon in the bottom left corner of your taskbar, then click the “Settings” icon. In the “Windows Settings” window, click “Devices: Bluetooth, printers, mouse”.



4. Make sure Bluetooth is turned on. Then, click the “Add Bluetooth or other device” button.

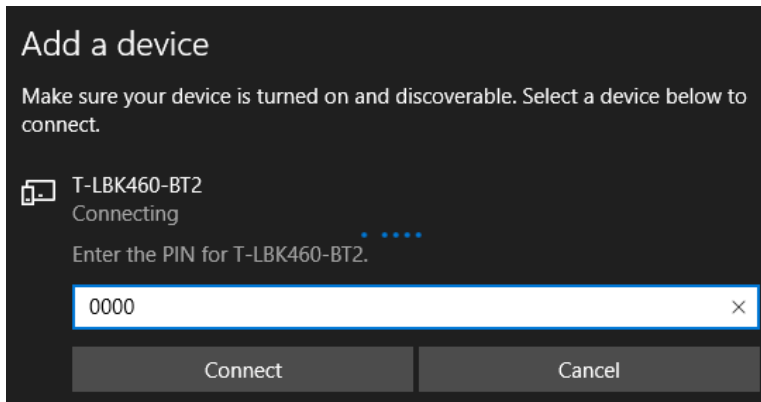


- In the window that appears, select “Bluetooth”. Select your Topaz signature pad model from the list, and click “Next”.

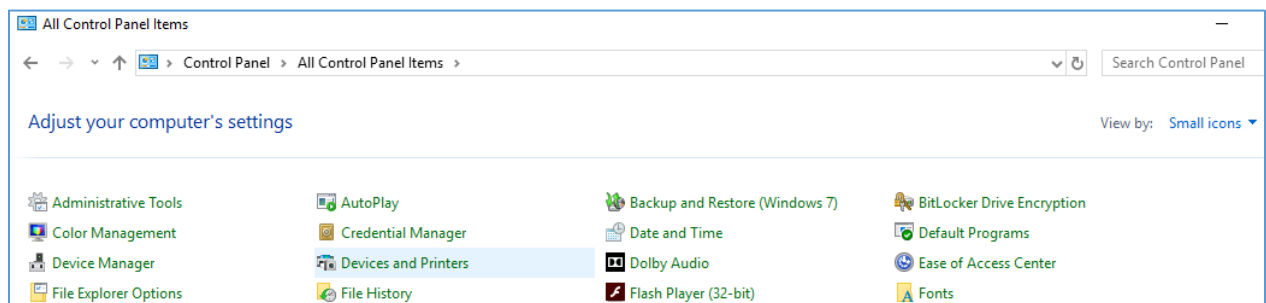


*Note: In our example, the Topaz signature pad model is “T-LBK460-BT2”. Topaz model names start with “A-BTB1”, “T-S”, “T-LBK”, or “Topaz”. Wait for devices listed as “Unknown” to update with model names.*

- When asked for the device’s PIN, enter 0000, and click “Connect”.

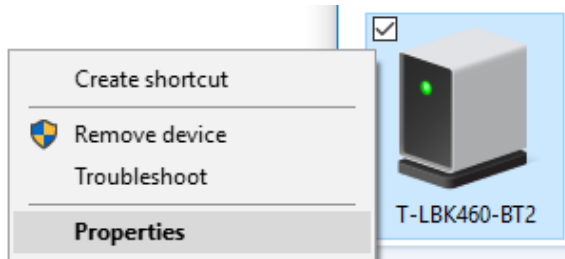


- The Topaz signature pad will be configured, and your Bluetooth signature pad is now paired. Click “Done” to exit out.
- Next, we will check to see which COM port your signature pad is using. Open up the “Control Panel”, and select “View by: Small Icons”. Then, click “Devices and Printers”.

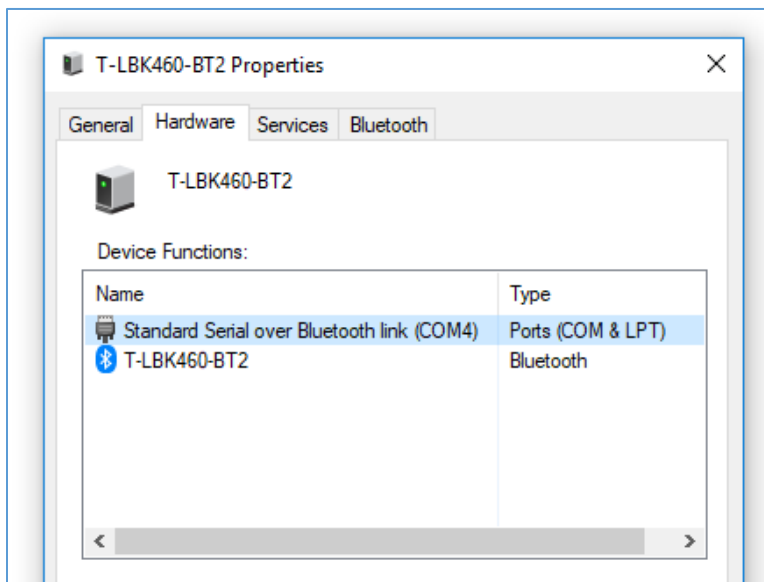




- Right-click on the Bluetooth signature pad device, and select “Properties”. In our example, it is “T-LBK460-BT2”.



- This will open the signature pad “Properties” menu. Click on the “Hardware” tab, and the COM port will be listed under “Device Functions”. In our example, this is “COM4”. Note this COM port number for use during the [“Installation Instructions”](#) section. Go to this section now.



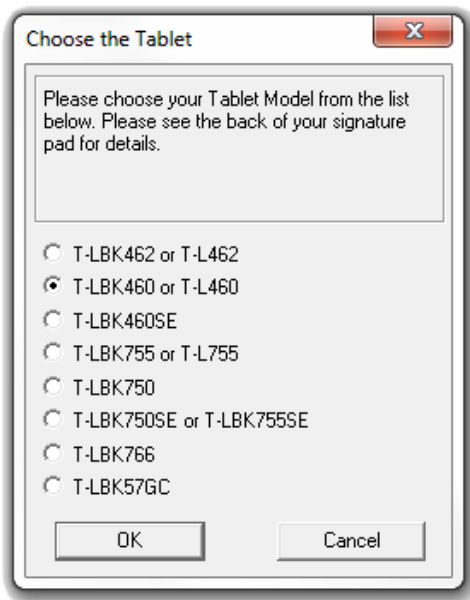
## Step 2: Installation Instructions

Below are software installation instructions for your Topaz Bluetooth signature pad.

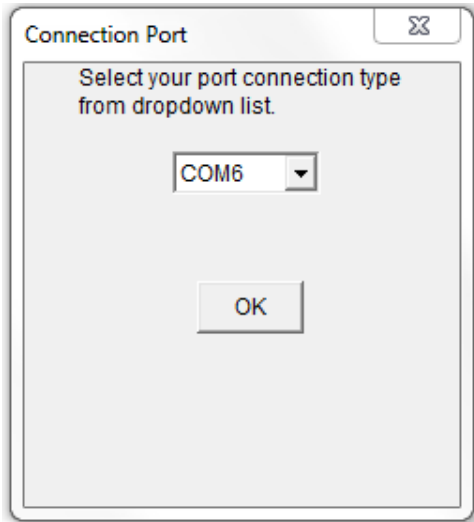
1. Download SigPlus by selecting your signature model from the list at: [www.sigpluspro.com](http://www.sigpluspro.com).
2. Read and click-through the “Welcome”, “Read Me File”, and “Destination Location” menus. Select the prefix of your signature pad model number, found on the back of your pad. In our example, the pad model number is “T-LBK460-BT2-R”, so we select “T-L” from the installation list.



3. On the following menu, select the tablet model listed on the back of your pad. In our example, the pad model number is “T-LBK460-BT2-R”, so we select “T-LBK460 or T-L460” from the installation list.



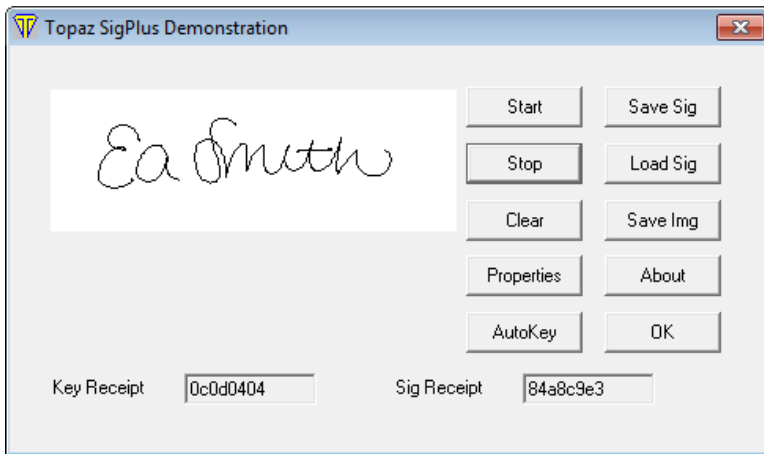
4. On the following menu, select the “COM Port” that was assigned to your Bluetooth signature pad during the pairing process.



5. Continue with the SigPlus installation, and your Bluetooth signature pad is now ready for use.

### Step 3: Test Signature Pad Functionality

Use the Topaz “DemoOCX Test Utility” to test signature capture from the Topaz signature pad, included in the SigPlus download, found in the “Installation Instructions” section above. If you did not choose to install DemoOCX on the desktop, it can be found at the following location:  
*C:\Windows\SigPlus\DemoOCX.exe.*



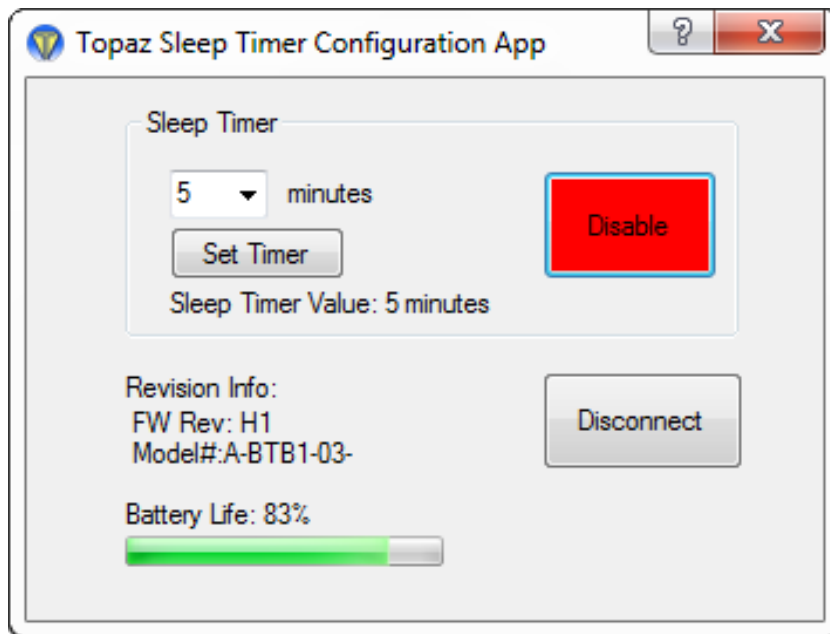
For more information on using the Topaz “DemoOCX”, see the how-to PDF guide at:  
[www.topazsystems.com/software/download/demooxhowto.pdf](http://www.topazsystems.com/software/download/demooxhowto.pdf).

### Step 4 (Optional): Sleep Timer Set-Up

To conserve battery, select Bluetooth signature pad models have a sleep timer that by default is set to automatically shut off the pad after 5 minutes of use unless an application is connected. If you wish to modify the sleep timer settings of your pad, you can do so via the Sleep Timer App located at:

*C:\Program Files (x86)\Topaz Systems\Tools\SleepTimer\TopazSleepTimer.exe.*

Select your desired number of minutes until shut off, and be sure the pad is connected to the app and the app is enabled. The app will appear as the below screenshot:



**Note:** If your pad shuts off during programming, simply repeat the process.

## Bluetooth Pad Information

### Usage & Charging

When charging your Bluetooth pad, a red light will appear on top of the unit. When the pad is fully charged, the red light will turn off.

LED	STATUS	CONDITION
Red	ON	Charging
Red	OFF	Full Battery

A full battery charge (0% to 100%) takes approximately **3 hours and 30 minutes**. The charger shuts off when the battery is full, so there is no risk of overcharging, and there is no harm in leaving the unit plugged in for extended periods after the charging completes.

Store your Bluetooth signature pad at room temperature (approximately 70 degrees F) in a dry location. Excessive heat can damage the batteries or cause them to lose charge faster.

### Battery Length

**Note:** The provided Topaz charger allows the wireless pad to be charged twice as fast as a typical USB port.

For the Topaz Bluetooth signature pads, see the following battery length times. These times are from a full charge to low battery indication, with the unit always ON and the wireless module connected.

MODEL NUMBER	MODEL NAME	BATTERY LENGTH
T-S460-BT2-R	SigLite® 1x5 BT	Approximately 8 hours
T-LBK460-BT2-R	SigLite LCD 1x5 BT	Approximately 24 hours
T-LBK750SE-BTB1-R	SigLite LCD 4x3 BT	Approximately 16 hours
T-LBK755SE-BTB1-R	SignatureGem® LCD 4x3 BT	Approximately 12 hours
T-LBK766SE-BTB1-R	SignatureGem LCD 4x5 BT	Approximately 8 hours
T-LBK57GC-BTB1-R	SigGem® Color 5.7 BT	Approximately 7 hours

### Battery Replacement

Using an incorrect battery type can cause pad failure. Please contact Topaz Tech Support at [techsupport@topazsystems.com](mailto:techsupport@topazsystems.com) for assistance regarding battery replacement.

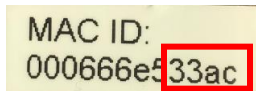
## Unique Set-Up Instructions

### Pairing Multiple Pads with One PC

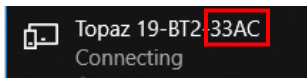
Set-up with more than one Bluetooth signature pad is only supported with Bluetooth models that include a unique ID in their model name while pairing.

If multiple Topaz Bluetooth signature pads are powered ON and included in the device list, follow the steps below:

1. During the pairing process described in the “[Pairing Instructions](#)” section, choose the model from the list with the last four digits that match the last 4 digits of the pad’s MAC ID number (found on the back of the signature pad).



MAC ID:  
000666e533ac



Topaz 19-BT2-33AC  
Connecting

The MAC ID is a 12-character number assigned to each pad that is unique to each Bluetooth device, not just Topaz Bluetooth devices.

### Pairing One Pad with Multiple PCs

1. Complete the same pairing procedure for the one pad with each PC as described in the “[Pairing Instructions](#)” section.

**Note:** Maximum of 7 PCs can be simultaneously paired to one pad.

2. Open DemoOCX on each PC (see the “[Test Signature Pad Functionality](#)” section). If you did not choose to install DemoOCX on the desktop, it can be found at the following location: *C:\Windows\SigPlus\DemoOCX.exe*.
3. Click “Start” in DemoOCX on the PC with which you want to use the Bluetooth pad.

**Note:** After an application on one PC has connected to the COM port of the signature pad, an app on another PC will be blocked from connecting. To use the signature pad with an app on another PC, finish with the signature pad on the first PC, click “Stop” in DemoOCX, and then move to other PC, repeating steps 2 and 3 above.