



Installation & Help Guide

SigWeb Browser SDK

Version 1.5

Installer Update: December 20, 2018

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Steps

First-Time Install Steps

Follow Steps 1-4 here if you have never installed SigWeb before:

1. Download the SigWeb installer at: www.topazsystems.com/software/sigweb.exe.
2. Before installing, be sure to close all open browsers (i.e. Chrome, Firefox, Internet Explorer, etc).
3. Run the SigWeb installer.

Note: Do not connect your signature pad until installation is complete.

4. Once complete, test SigWeb with the SigWeb Demo at this page: www.sigplusweb.com/sigwebtablet_demo.htm. Click “Sign” and sign on your signature pad; your signature will appear in the signature box.

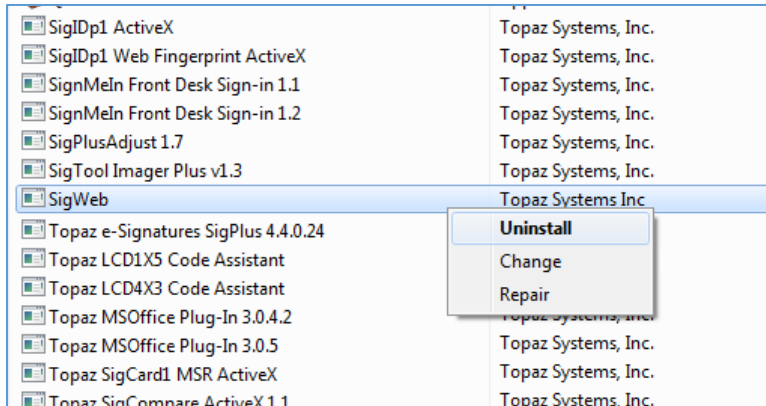


The screenshot shows a web-based signature interface. At the top, a rectangular box contains a handwritten signature that reads "Ea Smith". Below this box are three buttons: "Sign", "Clear", and "Done". At the bottom of the interface, there are two side-by-side text input fields. The left field is labeled "SigString:" and the right field is labeled "Base64 String:".

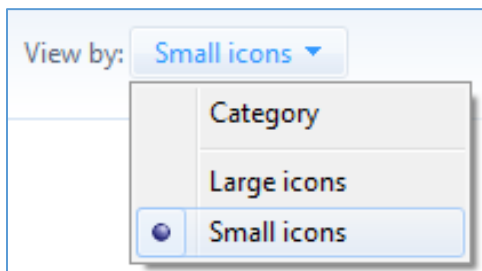
Re-Installation Steps

Follow Steps 1-2 here if SigWeb has already been installed and you are performing a re-install:

1. Under “Start” → “Control Panel” → “Programs and Features”, right-click on “SigWeb”, and choose “Uninstall”. Allow the “Uninstall” to complete.



Note: If you do not see the “Programs and Features” option under the “Control Panel”, click “View by:” in the top right of your window, and select “Small icons”.



2. Follow the steps in the first section of this guide called “[First-Time Install Steps](#)” in order to install SigWeb properly.

Support Help

For troubleshooting help or assistance, view the SigWeb Software FAQs on the Topaz Software FAQ page at www.topazsystems.com/softwarefaq-endusers.html, or contact Topaz Dev Software Support at devsupport@topazsystems.com.

Silent installers are available upon request. Visit the Topaz SigWeb webpage at www.topazsystems.com/sigweb.html for details.

Topaz recommends that you keep your SigWeb SSL certificate up-to-date. To do so, download and run the SigWeb Certificate Update Program from www.topazsystems.com/sigweb.html.